Words to Watch

Message testing and interviews with external audiences (funders, policymakers, and other leaders representing the health/healthcare, education, children & youth, environment, and corporate sectors) revealed the following “words to watch.” These words were most likely to evoke negative feelings or confusion with external audiences, or were found to not resonate. These words should be used with caution and should paired with language that provides additional explanation and context.

**Nature**
Seen as far away, grand, something you “go to.” Sounds elitist. Conjures images of undeveloped, isolated places. Resonates the most with “inside the tent” audiences.

**Outside**
More expansive term than nature, but less action-oriented. “Right outside the door.” Seen as inclusive of manmade environments. Least popular term tested.

**Outdoors**
The most accessible of the terms to new audiences. Simpler, more traditional language. Seen as less judgmental, less political than other terms. Connotes elements of activity. Resonates the most with urban audiences.

**Stewardship**
Often linked with ‘conservation’ and both are problematic and poorly defined by new audiences. Inside the tent jargon. Raises questions of if and how time outdoors correlates to future stewardship.

**Resilience**
Buzz-wordy. Overused. Can be misunderstood. Best to avoid.

**Healthy Communities**
Concept tests well, but needs definition for some audiences. Showing common threads of personal health, education, and environmental care are important descriptors.

**American(s)**
Triggers biases towards non-citizens, raises immigration issues. Seen as exclusionary. Use “all people” or “everyone” as alternatives.

**Safe / Safety**

**Access**
Needs to be paired with examples of why access is an issue, and how lack of access leads to disparities. Most resonant when paired with ‘nature,’ as access to the ‘outside’ has different meaning in an urban setting.